COVID CASE STUDIES

ISOLATION CARE PLAN

bright world

Guardianship Organisation

AEGIS

fully accredited to gold standard
Since February 2020, we have all been living through the Covid-19 pandemic. It has been a stressful time for everyone and there have been numerous emergency situations when Bright World has stepped in and fixed the problem. We thought we would put this booklet together as a reminder of some of the situations we have handled where, were it not for the support of a good, professional guardianship company, we wonder what the outcome would have been.

Now as we enter the final term of 2022, and with isolation restrictions relaxing, we have updated our policies and are introducing Bright World’s COVID-19 Isolation Care Plan for times when students have Covid-19 and schools cannot help with isolation.

“For the past two years, we have all had to navigate different rules, guidance, opinions and situations that have arisen in the pandemic.

Before we were able to be vaccinated and given boosters, the concept of guardians being able to help schools take in and isolate students in host families was beyond reality, but now it seems that the number of host families willing and able to help is increasing.

We are so pleased that now, where needed, we can help students to spend a pleasant isolation period within one of our risk-assessed host families.”

Lana Foster, Managing Director
CASE STUDY 1
SCHOOL CLOSURES
The parents of this 16 year old student had appointed a family friend as guardian. When it became clear that he was not going to be able to travel home at Christmas, they contacted us as their family friend could not help. We placed him at our Christmas camp. He returned to school on 2nd January 2021 only for the government to order the closure of all schools on 4th. The family friends were again not available. They enrolled fully with Bright World and we hosted him in a family for several weeks before he was able to return to school a few weeks before Easter.

CASE STUDY 2
100% RELIANCE ON BRIGHT WORLD
The route home to China for the summer holidays was long and difficult with no direct flights. Airlines were not allowing 12 year olds to make this journey without an adult and did not offer a UM service. Our 12 year old's mother gave up hope of seeing her son for the summer holidays. A heartbreaking decision. The school was closing soon and she relied 100% on Bright World to help out. We found a warm and caring host family where he stayed all summer before returning to school in September. He says it was not the same as seeing his Mum but he had a great time.

CASE STUDY 3
A STUDENT WITH COVID - 19
A student arrived at a host family for the half term holidays with no symptoms. After a few days at the family, they started to feel unwell with a sore throat, a cough and a slight fever. The host family arranged a test and unfortunately, the student tested positive for Covid-19. As per our policy, the host family fulfilled their obligations, took great care of the student in their home until their isolation period was over and she was feeling better.

CASE STUDY 4
HELP WITH BOOKING COVID TESTS
Our student had booked their flight back to school and they were all set to fly and for some reason, they were unable to complete their Passenger Locator Form due to the fact that they could not book their arrival tests. Panic ensued as without proof they had booked their Day 2 and 8 tests, they were not going to be able to travel. It was a Saturday and our office was closed but our Duty Manager who took the emergency call stepped in, booked and paid for the tests and the student was able to complete their journey.

www.brightworldguardianships.com
Anyone testing positive for COVID-19 in the UK is advised to begin a period of self isolation, if they can and avoid mixing with others from the moment they find out or begin developing symptoms.

The UK Health Security Agency asks that children under 18 with COVID try to remain at home for 3 days. With this in mind, ideally students should remain at their boarding school, if they are there during term time and in their host family during holiday times.

**Exceptional circumstances**

If a school is not able to offer isolation into the holidays, or if they simply do not have the space and/or sufficient staffing levels to isolate a student safely in school during term time, then this presents a difficult situation and possibly a safeguarding concern for the student. At this point, Bright World will always step in and try to help with providing a risk assessed host family for the isolation period required.

**COVID Risk Assessment**

Not all host families are willing to take in contagious students. Perhaps they, or a family member, have an underlying health condition or their home simply does not offer the right space to isolate a student safely. Host families who are willing to isolate the children under our guardianship need to pass a thorough Bright World Risk Assessment.

Bright World, has needed to discuss the possibility of students contracting COVID-19 or starting to show symptoms while they are spending the holiday with a host family.

With this in mind, parents can be assured that should their child fall ill under our care, they will be able to stay in their host family and be looked after for the duration of their isolation. This also means that only healthy students, showing no symptoms, will be returned to school after the holidays.

**The Bright World Isolation Care Plan**

As soon as we hear that a student is isolating at school or that one of our students has tested positive while staying with their host family, we draw up a simple but thoughtful Isolation Care Plan for them. This helps us to monitor our student’s well being, both physically and mentally.

As part of the Care Plan, we encourage students to establish a daily routine, giving structure to their day and helping it to pass more quickly and easily for them.

The host family will use WhatsApp, text message, teams or zoom to video call and communicate with the student throughout the day and make sure that they are comfortable. The student’s Bright World Buddy will also make regular contact throughout their isolation and upload a general welfare report following each contact, which is shared with parents overseas.
"Bright World is experienced and trusted in guardianship. Cooperation with Bright World helps us better maintain long-term relationships with our students by providing a professional service. The warm-hearted staff from Bright World always keep us informed of updates about the latest policy and students’ situation in time, which is very important during this challenging time of the epidemic. Bright World is also the bridge between us and the UK schools. Bright World is recommended as the guardianship agent by most of our partner schools. With the help of Bright World, we can better communicate with the schools."

"Our clients are all satisfied with Bright World's quick response, and they praise the Company with high regard. As an education agency, we are thankful and appreciative of your good communication with them, which are so beneficial to our daily operations as well. Parents might feel anxious that their children might have negative experiences staying with their designated host families; but there's absolutely not a thing to worry about such matters when using Bright World Guardianships. Bright World is the only guardianship company we have come across with so far which provides "Host family Selection tool" in the industry containing detailed background and information of the host families for browsing".

"Thank you for letting us know about your protocols in place concerning any students presenting symptoms whilst in a host family. It is very reassuring to us that the children of families we work with are being taken care of whilst away from home"